

Army EEO Complaints Solution

- DoD solution delayed as NSPS and other projects pushed CATS behind schedule
- Meeting with DoD CPMS August 03 to discuss interim solution
 - ◆ Army EEO
 - ◆ DOD EEO
 - ◆ DOD CPMS
 - ◆ Army HR
 - ◆ Army EEO technical leadership

Army EEO Complaints Solution

- Technical concerns
 - ◆ Can it take the load
 - ◆ Can it fit into the existing infrastructure
 - ◆ Can it be rapidly deployed
 - ◆ Can our technical team manage and sustain it

Army EEO Complaints Solution

■ Decision

- ◆ Satisfying EEO requirement more important than “use friendly”
- ◆ It works for 13 other federal agencies of various sizes
- ◆ Technical support can be accomplished
- ◆ Can be customized to meet army’s needs
- ◆ Has auto generated 462
- ◆ Has data elements for NOFEAR
- ◆ Can use BOA

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■ Timelines

- ◆ Approved by the ASA(M&RA)
- ◆ Approved by CPMS
- ◆ Contract awarded
- ◆ Customizations submitted and are being worked on
- ◆ Legacy conversion
- ◆ BOA universe
- ◆ Security testing
- ◆ User acceptance testing
- ◆ We get the keys and drive – approx mid June

Army EEO Complaints Solution

- Access policy
 - ◆ SANAR on file
 - ◆ **Active** BOA user
 - ◆ EEO is a single program
 - ◆ Complaints processors should be looking at data such as
 - Awards
 - Separations
 - Promotions
 - ◆ Complaints managers get first priority

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I Complaints from Micropact Engineering Inc

- Events Driven
- Roles and Responsibilities
- Agency Configurable
- Agency Hierarchy
- Case Management
- Visual Cues
- Online tutorial
- BOA Compatible